

# Clearing Paper Jams

(All Lexmark devices)

Even though Lexmark makes a near perfect copier, users will still occasionally find themselves having to fix a paper jam.

Lexmark devices are very intuitive and make it easy for users to track jams and fix them accordingly.

## Clearing a Jam:

1. Look at the screen on your device and try to identify where the jam is located.
2. Open the appropriate paper access door by using the handles available.
3. Pull paper out slowly to make sure that you do not make the paper jam even worse. If you try to pull out the paper too quickly, a smaller piece may remain jammed, and make the jam harder to manage.
4. Once the jam is clear, close the paper access door to bring the machine back to a ready state.

\*Number of paper access doors will vary from model to model

